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ORIGINAL

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NA CORPORATION COMMISSION
UTILITY COMPLAINT FORMInvestigator: Al AmezcuaPhone: (602) 542-0842Fax: (602) 542-2129Priority: Respond Within Five DaysOpinion No. 2004 - 38999Date: 10/12/2004Complaint Description: 08E Rate Cases Items - In FavorFirst:Last:Complaint By:

Glenn

Shaw

Account Name:

Glenn Shaw

Home: (928) 474-9855Street:

Lot 205 Sapndish

Work: (000) 000-0000City:

Tonto Village

CBR:State:

AZ Zip: 85541

is:Utility Company:

Tonto Village Water Company, Inc.

Division:

Water

Contact Name:

Rebecca Standag

Contact Phone: (602) 807-5098Nature of Complaint:

10/12/04 Mr. Shaw is in favor of the proposed rate increase. He feels that with a new manager the company needs to rebuilt. They have no money need it very much one of the wells is dry and needs to be re-drilled. The pressure tanks are all rotten and need to be replaced. So with these reasons I'm in favor of the propped rate increase.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

10/12/04 Staff noted his comments and also docketed his opinion. Closed.

End of Comments

Date Completed: 10/12/2004Opinion No. 2004 - 38999RECEIVED
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Arizona Corporation Commission

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OCT 18 2004

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